

Refund Policy

Event tickets

Barn cancellation

It may be necessary in some circumstances for the Dronfield Hall Barn to cancel your ticket. If we have to cancel a ticket you booked in advance (or to cancel a day of an event for which you have booked an event ticket), we will attempt to contact you to arrange an exchange or refund of your ticket.

This contact will be in the form of an email, so you are advised to check your email inbox before visiting the Barn to avoid an unnecessary journey should your ticket be cancelled.

We reserve the right, at our sole and absolute discretion, to:

- alter our advertised arrangements for any exhibition or event
- cancel any ticket without notice
- close part or all the Barn without notice

I am unable to attend

If you can no longer be able to attend an in-person event, please email dht.sam@outlook.com to arrange a full refund for your in-person ticket.

Tickets will not be refunded within 7 days of the date of the event you have paid for.